



FGA

Gastelum v. Frontier California, Inc.
San Francisco County Superior Court
Case No. CGC-11-511467

**Must Be Postmarked
No Later Than
June 21, 2018**

Claim Form

CLAIMANT INFORMATION

<input type="text"/>	<input type="text"/>	<input type="text"/>
First Name	M.I.	Last Name
<input type="text"/>		
Primary Address		
<input type="text"/>		
Primary Address Continued		
<input type="text"/>	<input type="text"/>	<input type="text"/>
City	State	Zip Code
<input type="text"/>	<input type="text"/>	<input type="text"/>
Foreign Province	Foreign Postal Code	Foreign Country Name/Abbreviation

IF YOU ARE A FORMER CUSTOMER OF FRONTIER CALIFORNIA, INC. (FORMERLY KNOWN AS VERIZON CALIFORNIA, INC.), YOU MUST COMPLETE THIS CLAIM FORM, AND EITHER FILE IT ONLINE, OR MAIL IT **NO LATER THAN JUNE 21, 2018**, TO RECEIVE MONEY AS PART OF THIS SETTLEMENT.

On February 21, 2018, the Court preliminarily approved a settlement class in this case defined as follows:

The Court has allowed the lawsuit to go forward as a class action on behalf of all persons who Defendant assessed a Late Payment Charge or an Erroneous Late Payment Charge that was paid during the Settlement Class Period.

“Late Payment Charge” shall mean the late payment charge that Defendant assessed its residential telephone customers (excluding customers receiving either voice-over-internet-protocol telephone service or “FiOS” telephone service) in California in the amount of the greater of \$2.50 or 1.5% of past due balances of \$20 or greater.

“Erroneous Late Payment Charge” shall mean the late payment charge that Defendant imposed on its California residential telephone customers (excluding customers receiving either voice-over-internet-protocol telephone service or “FiOS” telephone service) at the rate of the greater of \$9.00 or 1.5% of past due balances of \$20 or greater, beginning on July 10, 2017, and continuing for approximately five weeks thereafter.

The class described above is called the “Settlement Class.” The parties have proposed a settlement (“Settlement”).



FOR CLAIMS PROCESSING ONLY	OB <input type="text"/>	CB <input type="text"/>	<input type="radio"/> DOC <input type="radio"/> LC <input type="radio"/> REV	<input type="radio"/> RED <input type="radio"/> A <input type="radio"/> B
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INSTRUCTIONS:

Former Customers: If you were a customer of Frontier California or Verizon California after December 1, 2008, but since that time you have terminated your contract with Defendant, to be eligible to participate in the benefits of the settlement, you **must complete** this Claim Form, and either submit it electronically at www.lpcsettlement.com, or send it via U.S. mail to *Gastelum v. Frontier California Inc.*, P.O. Box 404041, Louisville, KY 40233-4041. If you provide incomplete, incorrect, or inaccurate information, your claim will be denied. If the Settlement is finally approved, your share of the settlement proceeds will be mailed to you at the address you provide below unless your recovery is less than \$1.00. Alternatively, you can request electronic payment by PayPal or Zelle, and it will be sent to you even if it is under \$1.00.

Current Customers: If, as of April 30, 2018, you are a Current Customer, you **should not** complete this Claim Form. If the Settlement is finally approved, your share of the settlement proceeds will be provided to you automatically in the form of a credit on your bill.

DO NOT CALL FRONTIER CALIFORNIA, INC., VERIZON CALIFORNIA, INC., OR THE COURT WITH ANY QUESTIONS OR REQUESTS. Instead, contact the Settlement Administrator or Class Counsel by clicking the following link www.lpcsettlement.com.

I. Claim Information

Please review the statements directly below. If both statements do not apply to you, do not submit the Claim Form because you are not a qualified claimant. By submitting this Claim Form, you are certifying that:

1. You were a customer of Frontier California Inc. (formerly known as Verizon California Inc.) (“Defendant”) for residential landline telephone service at some time between December 1, 2008 and through February 21, 2018 and had a California area code and California billing address; and
2. Defendant assessed you a Late Payment Charge or an Erroneous Late Payment Charge that was paid from December 1, 2008, through February 21, 2018.

II. Verification Information.

The following information **must be provided** to determine your share of the Settlement Fund:

Telephone Number for each residential landline telephone account for which you are submitting a claim:

— —

Telephone number

— —

Telephone number

— —

Telephone number

— —

Telephone number

Name(s) used for your landline account(s) as set forth on the Defendant’s bills at the time of the charge(s) subject to this claim:

III. Payment Information.

The following information **must be provided** so the Settlement Administrator can send you your share of the Settlement Fund:

Current Email Address



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